

Cisco EXAM - 300-080

Troubleshooting Cisco IP Telephony and Video (CTCOLLAB)

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Question: 1

You are troubleshooting video quality issues on a Cisco TelePresence TX9000 Series system. Which CLI command shows the total number of lost video packets and the received jitter during a call in progress?

- A. Show call statistics video
- B. Show call statistics all
- C. show call statistics detail
- D. Show call statistics video detail

Answer: D

Question: 2

Two phones in the same cluster and at the same site have a call currently connected. The site local H.323 PSTN gateway loses connection with Cisco Unified Communications Manager. Which two results do you expect? (Choose two.)

- A. SRST is active, and all the phones enter SRST mode.
- B. No incoming and outgoing calls are possible
- C. Cisco unified SRST is able to receive incoming calls.
- D. The current call is not discounted.
- E. The phones display "CM Fallback Service Operating."

Answer: B,D

Question: 3

An IP phone that is connected through a Cisco Catalyst 3750 Series Switch is failing to register with the subscriber as a backup server. When the user presses the settings button on the phone, only the Cisco Unified Communications Manager publisher shows as registered. What is the most likely cause for this issue?

A. The phone does not have the correct Cisco Unified Communications Manager group in the device configuration page.



- B. The Cisco Unified Communications Manager group that is applied through the device pool is misconfigured.
- C. The ip-helper address command for the subscriber is not configured on the switch port.
- D. The subscriber does not have the correct device pool configured.
- E. The enterprise phone configuration does not have the call control redundancy enabled.

Answer: B

Question: 4

You must integrate a third-party H.323 system with your existing Cisco Unified Communications Manager cluster. When you create an H.323 trunk from the cluster, calls from the cluster to the third-party H.323 system are failing. The vendor of the third-party H.323 device has confirmed that the H.323 call setup time must be reduced. Which two approaches reduce the call setup time from Cisco Unified Communications Manager to the third-party H.323 device? (Choose two.)

- A. Implement a software MTP.
- B. Implement a hardware MTP.
- C. Implement transcoding with the router DSP resources.
- D. Implement transcoding with the Cisco Unified Communications Manager resources.

Answer: A,B

Question: 5

Where in Cisco TMS would you see if a system is registered to a Cisco VCS or a Cisco Unified Communications Manager?

- A. Systems > Registration
- B. Navigation > Systems > Registrations
- C. under Registration on the System Administration tab
- D. System Overview
- E. Settings > Provisioning
- F. where you start the Cisco Unified Communications Manager RTMT under Systems and Reports

Answer: D





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